

The EmpathyWorks Project
“Empathy Roadmap to the WE Space”
FAQ - 2022 Continuing Education for Mental Healthcare Providers

1. Frequently Asked Questions for mental healthcare providers CEs

a. What are the requirements for license renewal?

- i. Licenses expire on the licensee’s birth month in the triennial registration period
- ii. CE Hours – 36 (12 hours are allowed through Distance Learning/*Currently waived during Covid 19 pandemic*)

b. How much will it cost?

- i. Empathy Roadmap to the WE Space – 6 CE Hours/\$180 (Group Discounts are available.)
- ii. CEs are offered to NYS LCSWs, LMSWs, LMFTs & LMHCs.

c. How do I complete this course and receive my certificate of completion?

- i. The course is presented in 3 online Modules that provide in-depth theoretical discussion and a step-by-step empathy-skills training process.
- ii. It has been created with maximum flexibility so you can complete the course on your own schedule. You can stop, start and replay the lessons at any time as you progress through the Modules.
- iii. Go to “Create Account” –
 1. Create your User-Name & Password
 2. Choose your certificate program by selecting 1) Certificate of Completion, or, 2) CEU Certificate worth 6 CEs (*offered to NYS LMSWs, LMFTs & LMHCs*).
 3. Provide required personal information and payment information.
- iv. Go to “Course Index” - Progress through the online course Module by Module (estimated to be 5 hours overall). Each Module has a Workbook available for you to print for reviewing content, Q&A, and taking notes.
- v. Answer the Final Exam questions at the end of each Module. In keeping with NASW requirements, a passing grade of 80% is required. Test questions link content to learning objectives for each Module and teaching point as a method to enhance the integration and retention of course content.
- vi. Complete the mandatory course evaluation.
- vii. Print your CE Certificate or Certificate of Completion.

d. What is the connection between Village Counseling and Psych-Tech Inc.?

- i. The course “Empathy Roadmap to the WE Space” was developed by Psych-Tech Inc. and is licensed to Village Counseling LCSWS PLLC as the co-sponsor of the course. Village Counseling Licensed Clinical Social Work Services is recognized by the New York State Education Department’s State Board for Social Work as an approved provider of continuing education for Licensed Social Workers #SW-0604, and the NYS Education Department State Board for

Mental Health Practitioners for Licensed Marriage and Family Counselors #MFT-0096 and Licensed Mental Health Counselors #MHC-0218.

e. Are my CE hours reported to my state board?

- i. No. The Board performs random audits at which time proof of continuing education must be provided. Your CE certificate of completion is proof of course completion.

f. Is my information secure?

- i. Yes! Ours site is protected using SSL encryption, and we never share your information with third parties.

g. What if I still have questions? What are your business hours?

- i. Please call Chris Scott (Clinical Director) at Village Counseling at 212-473-1512 or email ChrisScott@villagecounseling.org

h. Important information for Licensees:

- i. Always check your state's board website to determine the number of hours required for renewal, and the amount that may be completed through home-study. Also make sure that you notify the Board of any changes of address. It is important that your most current address is on file.

i. What is my state licensing board contact information?

New York State Education Department
Office of the Professions
State Board of Social Work
89 Washington Avenue
Albany, NY 12234-1000

2. Disclaimer

- a. The information provided in this course is for continuing education purposes only and is not meant to substitute for the independent medical judgement of a healthcare provider relative to diagnostic and treatment options of a specific patient's medical condition.
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